

NBSurvey Report for:

PMG Health Guide and Information Pack Survey

Organisation: Pulborough Medical Group

Created: 18/03/2013

Period: 01/04/2012 to 15/03/2013

	Responses
PMG Kiosk Waiting Room	8
Total	8





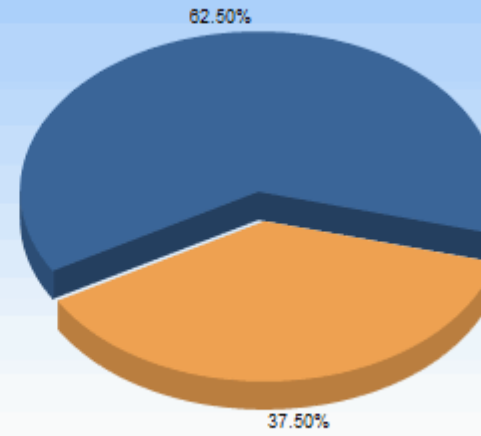
Introduction

This report provides the results for the PMG Health Guide and Information Pack Survey.

The report does not grade, rate or benchmark the performance of the Service. The information provided in this report displays the feedback in a tabular and graphical format. The results for each question asked are contained within this report.

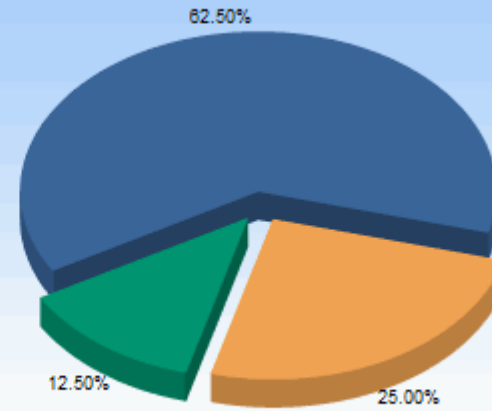
1: Have you kept your copy of the PMG Health guide?

■ 0: No 5 62.50%
■ 1: Yes 3 37.50%
Total: 8 100.00%

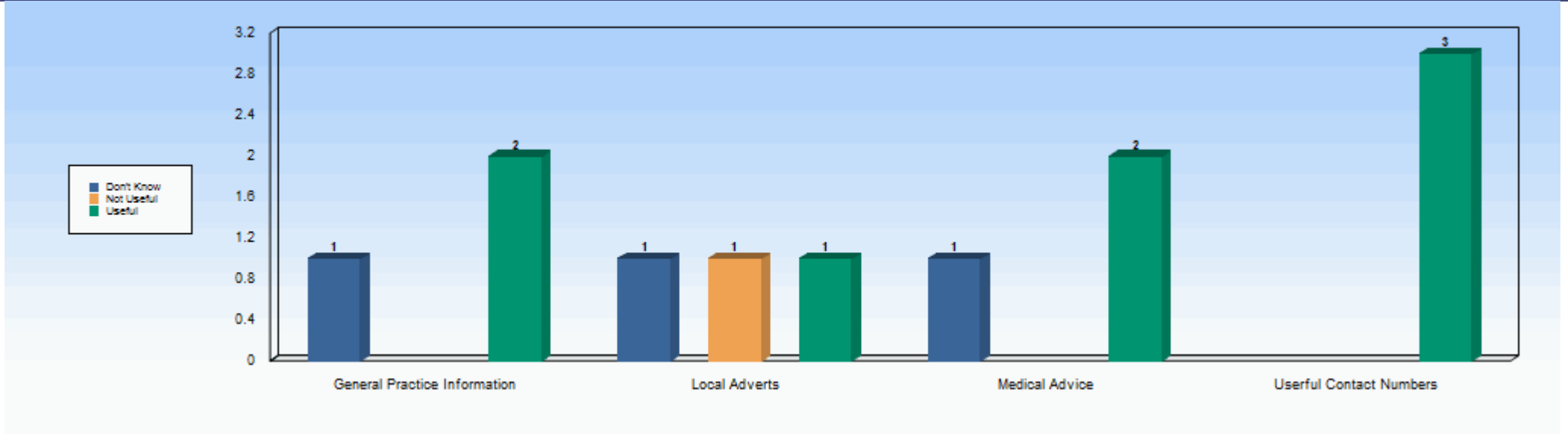


2: Did you look through or read any of the health guide?

0: No I didn't	5	62.50%
1: Yes I scanned it	2	25.00%
3: Yes I read it fully	1	12.50%
Total:	8	100.00%



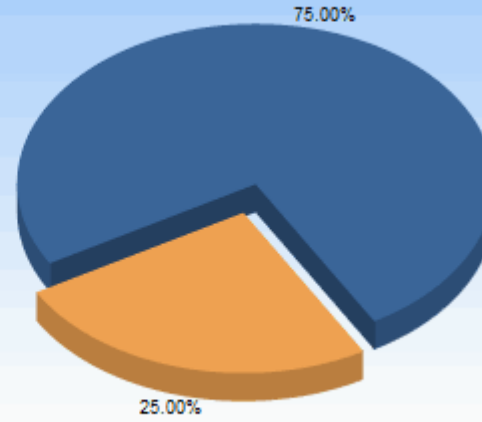
3: How useful do you find the following information?



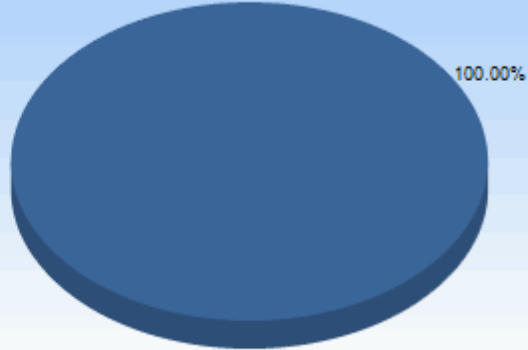
	Don't Know		Not Useful		Useful		Total	
General Practice Information	1	33.33%	0	0.00%	2	66.67%	3	100.00%
Local Adverts	1	33.33%	1	33.33%	1	33.33%	3	100.00%
Medical Advice	1	33.33%	0	0.00%	2	66.67%	3	100.00%
Useful Contact Numbers	0	0.00%	0	0.00%	3	100.00%	3	100.00%

5: A leaflet with information about PP Link was included, did you read this?

0: No	6	75.00%
1: Yes	2	25.00%
Total:	8	100.00%



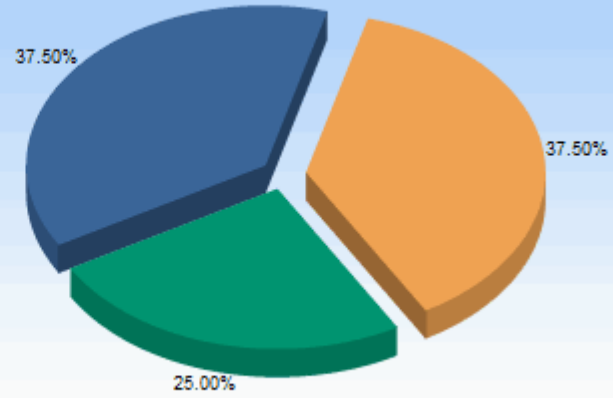
6: Did this encourage you to join PP Link?



■ 0: No 8 100.00%
Total: 8 100.00%

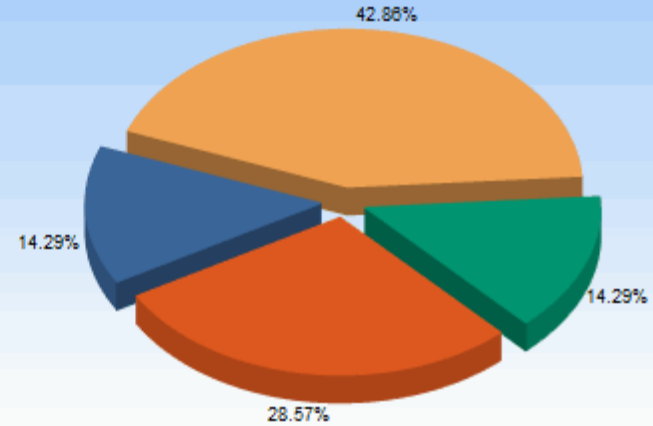
7: Would you like to receive a similar information pack in the future?

0: No	3	37.50%
1: Yes	3	37.50%
2: Don't Know	2	25.00%
Total:	8	100.00%



8: Do you think that this is an effective way of asking you about your experiences and views? Please skip this question if you have already answered it in a previous survey.

■ 1.00: 1 (very effective)	1	14.29%
■ 3.00: 3	3	42.86%
■ 4.00: 4	1	14.29%
■ 5.00: 5 (very ineffective)	2	28.57%
Total:	7	100.00%





9: What should we be asking our patients about to help us to shape the future of our medical services for the years ahead? Please comment.....

carer info, transport info, apointment needs

NETBUILDER